

Assistant G1, Civilian Personnel Message (Message 2015149)

SUBJECT: OPM Cybersecurity Incident - Resource Center Letters and DoD CIO Message (Message 24)

SUSPENSE: None

1. PURPOSE: To inform Army personnel of the letters that will be sent to employees who contact the OPM Cybersecurity Resource Center

2. REFERENCE: AG1 Civilian Personnel Message 2015141

3. BACKGROUND

OPM has established a Cybersecurity Resource Center that individuals who have not been notified by OPM, or who have lost their PIN, can contact to determine if their information was breached.

4. ACTION

Individuals who have not been contacted by OPM regarding the second security breach or those who have lost their PIN may contact the Cybersecurity Resource Center to determine if they were impacted by the breach or to get another PIN. The link for contacting the Center is at the end of the web site at <https://www.opm.gov/cybersecurity/#Actions>. The Cybersecurity Resource Center can also be reached at 866-408-4555 from 0900 to 2100 hours EST, Monday through Friday.

When you visit the website or call an agent, you will be asked for your name, address, Social Security number and date of birth.

After you've made contact with the Resource Center, you will receive one of three letters.

a. If your information was breached, but your fingerprints were not compromised, then you would receive the following letter:

<https://www.opm.gov/cybersecurity/impacted-no-finger.pdf>

b. If your information was breached, and your fingerprints were compromised, then you would receive the following letter:

<https://www.opm.gov/cybersecurity/final-verification.pdf>

c. If you were not impacted in the breach, you would receive the following letter: <https://www.opm.gov/cybersecurity/not-impacted.pdf>

The attached DoD CIO memorandum provides additional information to help you safeguard your personal information.

You are encouraged to share this information with your leadership as well as all your employees - both civilian and military.

5. POINT OF CONTACT: We presently only have information that is provided by the OPM website. We will provide additional information as it becomes available.

Kerry Straight
Acting Deputy Assistant G1, Civilian Personnel

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