

APPENDIX A

SERVICES REFLECTED HEREIN MAY NOT BE AVAILABLE. Levels of Service; their frequency, quality, quantity and timeliness are influenced by the installations' funding posture and changes from higher headquarters. Customers will reimburse for all services above Common Levels of Support (CLS) in accordance with DODI 4000.19 for any service that ". . . increases the support supplier's direct costs (i.e., incremental direct cost). Costs associated with common use infrastructure are non-reimbursable, except for support provided solely for the benefit of one or more tenants. . ." Reimbursable costs may include but are not limited to overtime for Garrison employees, actual cost of contract support or any other incremental direct costs to provide services beyond the common level of support for a tenant or other customer.

**Service - 44-48 Utilities
Directorate of Public Works (DPW)
Point of Contact: Energy Manager 301-677-9414**

Receiver Responsibilities: Comply with Army Energy Program, Chapter 22 of AR 420-1. Non-Army receivers are required to reimburse for this service. Services also cover emergencies (such as a gas leak, no heat, or a power outage). Receiver should contact the DPW to get the problem resolved.

<http://www.gsa.gov/portal/forms/download/57675C8BB6CE880B85256A3F004125BD>

Metered Tenants are required to report their energy consumption to DPW meadedpwenergy@conus.army.mil when they receive their utility bills directly. Please contact DPW Energy Manager at 301-677-9414 for more information.

Reimbursable Support: Non-Army receivers are required to reimburse for this service.

AAFES: Army Air Force Exchange Service operations are authorized APPROPRIATED FUND for utilities in OCONUS locations; and in CONUS locations designated as remote and isolated by AR 215-1. Utilities for all other AAFES facilities in CONUS locations will be reimbursable.

Bills for metered electricity and heat may be mailed directly from Baltimore Gas & Electric (BGE) Company to the Receiver for payment so that the Receiver will send payment to their servicing DFAS.

NOTE: METERED TENANTS ARE REQUIRED TO REPORT THEIR ENERGY CONSUMPTION TO DPW meadedpwenergy@conus.army.mil WHEN THEY RECEIVE THEIR UTILITY BILLS DIRECTLY. PLEASE CONTACT DPW ENERGY MANAGER FOR MORE INFORMATION.

Bills for electricity and heat for shared space in Garrison Buildings are based on meter readings and prorated based on assigned square footage within the shared buildings and will be billed by and payable to the Garrison RMO.

Water meters will be read by the activity facility manager and the readings emailed to the Garrison at meadedpwenergy@conus.army.mil. A bill will be

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generated based on these readings and sent to Receiver for payment to the Garrison RMO.

Water and wastewater bills for shared space in Garrison Buildings are based on meter readings and prorated based on assigned square footage within the shared buildings and will be billed by and payable to the Garrison RMO as above.

Wastewater is estimated at approximately 80% of metered water. Cooling towers are billed for wastewater based on the amount of wastewater returned to the treatment plant - excluding the evaporation.