

**APPENDIX A**

SERVICES REFLECTED HEREIN MAY NOT BE AVAILABLE. Levels of Service; their frequency, quality, quantity and timeliness are influenced by the installations' funding posture and changes from higher headquarters. Customers will reimburse for all services above Common Levels of Support (CLS) in accordance with DODI 4000.19 for any service that “. . . increases the support supplier's direct costs (i.e., incremental direct cost). Costs associated with common use infrastructure are non-reimbursable, except for support provided solely for the benefit of one or more tenants. . .” Reimbursable costs may include but are not limited to overtime for Garrison employees, actual cost of contract support or any other incremental direct costs to provide services beyond the common level of support for a tenant or other customer.

**Supplier will not accept delivery for ammunition, arms and explosives Contact  
Fort A. P. Hill Support Agreement Manager (804) 633-8242**

**Service 25 - Central Issue Facility  
Contact APG Support Agreement Manager (410) 278-6454  
or Fort Belvoir Support Agreement Manager (703) 805-2279**

**Service 36 – Facilities-Army Family Housing  
Contact [www.meadepicerne.com](http://www.meadepicerne.com)**

**Service 50 - Family Housing  
Contact [www.meadepicerne.com](http://www.meadepicerne.com)**

**Service – Retention  
Military District of Washington staffs the Retention Office  
Building 2234  
Contact (301) 677-4077 or 7760  
Reserve component (410) 804-2455**

**Service - Purchasing and Contracting Support - Contact 301-677-5178**

**Service - Kimbrough Ambulatory Care Center (KACC)  
<http://kacc.narmc.amedd.army.mil/default.aspx>  
301-677-8481/8605  
or Preventative Medicine 301-677-8400**