

APPENDIX A

SERVICES REFLECTED HEREIN MAY NOT BE AVAILABLE. Levels of Service; their frequency, quality, quantity and timeliness are influenced by the installations' funding posture and changes from higher headquarters. Customers will reimburse for all services above Common Levels of Support (CLS) in accordance with DODI 4000.19 for any service that “. . . increases the support supplier's direct costs (i.e., incremental direct cost). Costs associated with common use infrastructure are non-reimbursable, except for support provided solely for the benefit of one or more tenants. . .” Reimbursable costs may include but are not limited to overtime for Garrison employees, actual cost of contract support or any other incremental direct costs to provide services beyond the common level of support for a tenant or other customer.

NOT UNDER COMMON LEVEL OF SUPPORT

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**MINOR CONSTRUCTION
Directorate of Public Works (DPW)
Point of Contact: 301-677-9141**

Service Description: This service includes project work affecting the construction, maintenance or repair of real property for the benefit of receivers. It also includes the general upgrade of facilities for assignment to receivers. It includes general maintenance and repair of facilities beyond that which can be performed as Minor Maintenance and Repairs. All projects are reimbursable.

Common Level of Support: The Garrison funded service is entirely dependent upon available funding, and upon the priority of needs to be met with available funds. The receiver can buy additional services from the DPW, specifying the specific work to be accomplished.

Reimbursable Service: Perform engineering support, alterations, minor construction, and special maintenance, which are mission peculiar or unique to the receiver. All projects are reimbursable.

Receiver Responsibilities: Request services and provide funding for the services.