

APPENDIX A

SERVICES REFLECTED HEREIN MAY NOT BE AVAILABLE. Levels of Service; their frequency, quality, quantity and timeliness are influenced by the installations' funding posture and changes from higher headquarters. Customers will reimburse for all services above Common Levels of Support (CLS) in accordance with DODI 4000.19 for any service that ". . . increases the support supplier's direct costs (i.e., incremental direct cost). Costs associated with common use infrastructure are non-reimbursable, except for support provided solely for the benefit of one or more tenants. . ." Reimbursable costs may include but are not limited to overtime for Garrison employees, actual cost of contract support or any other incremental direct costs to provide services beyond the common level of support for a tenant or other customer.

**Service 82 – Claims Services
Staff Judge Advocate (SJA)**

Point of Contact: 301-677-9105/DSN 622-9105, Building 2257

Special Notes for Legal Services.

Common Level of Support:

1. Legal services will be provided by the Supplier to the Receiver only in the event such services are not available through the Receiver's in-house or higher level legal counsel.
2. Support to non-Army organizations will be provided only to the extent permitted by applicable regulations and in consonance with rules governing professional responsibility.
3. Labor and employment law support will be provided only when the Supplier's civilian personnel and equal employment opportunity services are also used by the Receiver.

Receiver Responsibilities:

1. The Receiver shall retain and exercise jurisdiction over Receiver personnel for all disciplinary actions under the Uniform Code of Military Justice or administrative elimination regulations (in the absence of express documentation authorizing the Supplier to provide such services to the Receiver).
2. In all litigation matters arising from the Receiver, the Receiver shall pay all costs, expenses, judgments, and awards associated with the litigation. This includes, without being limited to, the costs of transcripts, transportation, lodging, meals, court reporters, temporary duty expenses, witness travel expenses, expert witnesses, attorney and paralegal overtime, amounts ordered by a court or administrative body with jurisdiction over the matter, or any combination of these costs, expenses, or judgments. The Receiver is not required to pay the ordinary (non-overtime) costs of attorneys and paralegals employed by the supplier.
3. The Receiver will comply with local policy and procedures governing legal services.