

APPENDIX A

SERVICES REFLECTED HEREIN MAY NOT BE AVAILABLE. Levels of Service; their frequency, quality, quantity and timeliness are influenced by the installations' funding posture and changes from higher headquarters. Customers will reimburse for all services above Common Levels of Support (CLS) in accordance with DODI 4000.19 for any service that ". . . increases the support supplier's direct costs (i.e., incremental direct cost). Costs associated with common use infrastructure are non-reimbursable, except for support provided solely for the benefit of one or more tenants. . ." Reimbursable costs may include but are not limited to overtime for Garrison employees, actual cost of contract support or any other incremental direct costs to provide services beyond the common level of support for a tenant or other customer.

Points of Contact for Services not provided by Fort Meade

Service 01 - Civilian Personnel Services

**Contact: Civilian Personnel Advisory Center, Fort Meade
301-677-6526 or 5203**

Service 13 - Business Operations (.L)

Directorate of Family and Morale, Welfare and Recreation (DFMWR)

**Contact: <http://www.ftmeademwr.com>
301-677-5502/DSN 622-5502, Building 4215**

**Service 15 – Communications Systems and System Support
Network Enterprise Command (NEC)**

Point of Contact: 301-677-7675/DSN 622-7675 or 301-677-1004

Building 1978 -NEC is the POC for all IT including wireless and copiers. MIPRS for NETCOM Automation (CLS 19), Information Assurance (CLS 18) and Communications (CLS 15) reimbursements should be provided to 93d Signal Brigade, 662 SHEPPERD PLACE, FORT EUSTIS, VA 23604, COM 757-878-9951, or EMAILED TO: bde.93d.rmo@conus.army.mil, include "Fort Meade" in the subject line and contact Fort Meade NEC at 301-677-1574.

**Service 18 – Information Technology – Information Assurance (IA)
Network Enterprise Command (NEC) – Information Assurance**

**Point of Contact: NEC, 301-677-1566/DSN 622-1566 or 301-677-1004
Building 1978**

**Service 19 – Information Technology – Automation
Network Enterprise Command (NEC)**

**Point of Contact: 301-677-1004
Building 1978**

Service 23 –Ammunition Supply (Services)

Supplier will not accept delivery for ammunition, arms and explosives.

Supplier will not support ammunition supply services of any kind.

**Supplier will not accept delivery for ammunition, arms and explosives
Contact Fort A. P. Hill Support Agreement Manager (804) 633-8242**

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Service 25 - Central Issue Facility
Contact APG Support Agreement Manager (410) 278-6454
or Fort Belvoir Support Agreement Manager (703) 805-2279

Service 36 – Facilities-Army Family Housing
Contact www.meadepicerne.com

Service 50 - Family Housing
Contact www.meadepicerne.com

Service – Retention
Military District of Washington staffs the Retention Office
Building 2234
Contact (301) 677-4077 or 7760
Reserve component (410) 804-2455

Service - Purchasing and Contracting Support - Contact 301-677-5178

Service - Kimbrough Ambulatory Care Center (KACC)
<http://kacc.narmc.amedd.army.mil/default.aspx>
301-677-8481/8605
or Preventative Medicine 301-677-8400